

ISO Quality Services Limited commits to achieving the highest standards with regards to environmental matters arising from its activities and service delivery. It is the intention of the business to be at the forefront of our industry and to promote environmentally responsible practices across our operations.

All managers, employees, and business associates have duties and responsibilities under this policy. Regular reviews of our environmental performance will be carried out to ensure continued relevance and improvement.

We recognise that protecting the environment requires commercial activity to be conducted sustainably and responsibly. As a business that assesses clients against internationally recognised standards, including those relating to environmental performance and climate change, we also have a wider role in supporting the transition to a low-carbon and resilient future.

To achieve these objectives, ISO Quality Services Limited:

- Establishes and maintains an Environmental Policy for which Leadership holds ultimate responsibility, and which aligns with our strategic business planning.
- Operates a comprehensive Environmental Management System (EMS) to ensure compliance with all relevant legislation, regulations, codes of practice, and standards, including a commitment to the prevention of pollution.
- Uses the EMS to evaluate our environmental impacts and those within the scope of our client-facing services, enabling us to set clear objectives for continual improvement.

We recognise our key impacts to be in the areas of:

- Energy use
- Transport
- Procurement
- Our services – through the influence we have in supporting client organisations to improve their own environmental performance and climate resilience.

We will strive to adopt the highest environmental standards in all areas of operation, meeting and exceeding relevant legislative requirements, and commit to the following objectives:

- Continually assess our business activities and identify areas where we can minimise environmental impacts.
- Minimise waste through the efficient use of materials and energy.
- Procure sustainable products and services wherever feasible (e.g., recycled materials, FSC-certified goods, renewable energy sources).

- Educate employees in good environmental practice and encourage involvement in environmental action (reduce, reuse, recycle).
- Promote climate-conscious practices not only internally but through our auditing and certification activities, assessing clients’ alignment with sustainability and climate change mitigation where appropriate.
- Review and continually improve our travel strategies to reduce environmental impact.
- Reduce risks from environmental, health, and safety hazards to employees and others affected by our operations.
- Develop innovative solutions for environmental challenges within our own operations and those of our clients.
- Include environmental and ethical considerations in investment decisions where appropriate.

Our Environmental Management System will continue to evolve to ensure all key environmental and climate-related issues significant to our business and service offering are addressed. This includes embedding sustainability and climate change considerations into our client engagements, training delivery, and consultancy services.

	Name	Position	Date	Signed
Review 7	Jennifer Appleton	Managing Director	6 th November 2023	
Review 8	Jennifer Appleton	Managing Director	13 th December 2024	
Review 9	Jennifer Appleton	Managing Director	16 th July 2025	